## Pew Research Center

# Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines 

Democrats are 47 points more likely than Republicans to support news media's watchdog role

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## Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines

Democrats are 47 points more likely than Republicans to support news media's watchdog role

Democrats and Republicans, who already tend to place their trust in different news sources and rely on different outlets for political news, now disagree more than ever on a fundamental issue of the news media's role in society: whether news organizations' criticism of political leaders primarily keeps them from doing things they shouldn't or keeps them from doing their job.

Today, in the early days of the Trump administration, roughly nine-in-ten
Democrats (89\%) say news media criticism keeps leaders in line (sometimes called the news media's "watchdog role"), while only about four-in-ten Republicans (42\%) say

Overall, a majority of the public supports news media's watchdog role ...
\% of U.S. adults who think that criticism from news organizations ...

... but 2017 reveals sharpest divide ever measured
$\%$ of U.S. adults who think that criticism from news organizations keeps political leaders from doing things that shouldn't be done


25


[^0]the same. That is a 47-percentage-point gap, according to a new online survey conducted March 13-27, 2017, among 4,151 U.S. adults who are members of Pew Research Center's nationally representative American Trends Panel. The gap stands in sharp contrast to January-February 2016, when Americans were asked the same question. Then, in the midst of the presidential primary season, nearly the same share of Democrats (74\%) and Republicans (77\%) supported the watchdog role.

Pew Research Center has asked this question since 1985. While Republicans have been more likely to support a watchdog role during Democratic presidencies and vice versa, the distance between the parties has never approached the 47-point gap that exists today. The widest gap up to now occurred during the George W. Bush administration, when Democrats were 28 points more likely than Republicans to support a watchdog role. It should be noted that prior to 2016, the question was asked by telephone rather than the web, which can elicit slightly different response patterns. ${ }^{1}$ Even taking possible mode effects into account, though, this year's difference is so stark that it would still be the largest gap in the Center's polling on this question.

[^1]
## Parties show more disagreement on attitudes about news media

\% of U.S. adults who say ...

Media criticism of political leaders keeps them from doing things they shouldn't

News organizations tend to favor one side


42\% Republican


Information from national news organizations is very trustworthy


National news media do very well at keeping them informed


Note: Independents not shown.
Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
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This partisan split is found in other attitudes about the news media, though none in so dramatic a fashion as with the watchdog role. Compared with 2016, Democrats and Republicans are more divided on whether the press favors one side in its political coverage, on how much trust they have in national news media, and on how good a job national news organizations are doing in keeping them informed.

The divide in news media attitudes also extends to Americans' behaviors around news. Most prominently, Americans are also paying closer attention to national news now than in 2016, with that increase driven by Democrats. Overall, four-in-ten Americans report following national news very closely, up from a third the year before. Among Democrats, about half (49\%) say they follow it closely, also up from a third in 2016.

Democrats are also driving an increase in use of mobile devices for news. Nearly half of U.S. adults (45\%) often get news on a mobile device. That is 9 percentage points above just a year ago, when $36 \%$ often got news this way, with significant growth occurring among Democrats but not Republicans. What's more, an increasing share of Americans also prefer getting news on mobile over a desktop computer. Among those who get news on both types of devices, nearly two-thirds (65\%) say they prefer mobile.

Finally, one aspect of news consumption is little changed in either party: the role of friends and family as sources of news. Fifteen percent of Americans have a lot of trust in news that comes to them from friends and family (slightly lower than the trust levels for local and national news organizations), and $16 \%$ of online news consumers often get news there from people close to them (about a third as many as do so from news organizations). These figures are on par with 2016 and show less partisan divide than other measures - just a 5 -percentagepoint gap, for instance, in trust of information from family and friends. There was a slight uptick in the share of Americans who say the political news they get from friends and family represents just one side rather than a mix ( $40 \%$, up from $35 \%$ in 2016), with Democrats and Republicans equally likely to say this.

Continued rise in use of mobile devices for news
$\%$ of U.S. adults who get news on mobile devices ...


Source: Survey conducted March 13-27, 2017.
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Deeply Divided Along Partisan Lines"
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These findings are a part of Pew Research Center's ongoing examination of Americans' attitudes about the news media and consumption habits around news, including findings reported earlier this year that, even amid these partisan divides, strong majorities of both Republicans and Democrats feel the relationship between the press and the Trump administration is unhealthy and getting in the way of Americans' access to political information.

## 1. Democrats, Republicans now split on support for watchdog role

Democrats and Republicans are widely divided in several of their views of the news media, a finding that is a sharp break from just a year ago.

The most striking divide is on the role of criticism by news organizations: whether it is worthwhile because it mostly keeps political leaders from doing things they shouldn't do (the so-called "watchdog role"), or it gets in the way of leaders' ability to do their job. ${ }^{2}$

Overall, seven-in-ten Americans feel news media criticism keeps politicians in line, down just slightly from last year. But Democrats are far more likely than Republicans to hold this view. Nearly nine-in-ten Democrats (89\%) feel media criticism keeps leaders from doing the wrong thing - a sense shared by only about four-in-ten Republicans (42\%). In contrast, a year ago about three-quarters of both Democrats (74\%) and Republicans (77\%) backed the news media's watchdog role. Most of the year-to-year shift occurred among Republicans, whose support for the watchdog role dropped 35 points. At the same time, Democrats are now even more likely to express support for it, rising from $74 \%$ in 2016 to $89 \%$ today.

Among independents overall, views remained unchanged year to year ( $74 \%$ in 2016; 70\% in 2017). However, independents who lean to the

## Little change in support for the news media's watchdog role ...

\% of U.S. adults who think that criticism from news organizations keeps political leaders from doing ...

... but Democrats and Republicans now diverge
\% of U.S. adults who think that criticism from news organizations keeps political leaders from doing things that shouldn't be done

$\square$
Note: Independents not shown in second chart.
Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
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[^2]Democratic Party have become more likely to back the news media's watchdog role ( $76 \%$ in 2016, 86\% in 2017), while Republican-leaning independents have become less likely to do so ( $76 \%$ in 2016, $56 \%$ in 2017).

## Party support for watchdog role often shifts with control of the White House; 2017 shows greatest divide ever measured

\% of U.S. adults who say that news organizations' criticism of political leaders keeps them from doing things that shouldn't be done

|  | Phone surveys |  |  |  |  |  |  |  |  |  |  |  | Web surveys |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reagan | Bush Sr. | Clinton |  |  | George W. Bush |  |  |  | Obama |  |  | Obama$2016$ | $\begin{aligned} & \text { Trump } \\ & 2017 \end{aligned}$ |
|  | 1985 | 1989 | 1994 | 1998 | 1999 | 2001 | 2003 | 2005 | 2007 | 2009 | 2011 | 2013 |  |  |
| Republican | 65\% | 63\% | 72\% | 65\% | 65\% | 51\% | 43\% | 44\% | 44\% | 65\% | 59\% | 69\% | 77\% | 42\% |
| Democrat | 71 | 72 | 62 | 47 | 57 | 65 | 56 | 72 | 71 | 55 | 58 | 67 | 74 | 89 |
| Independent | 64 | 72 | 66 |  | 55 |  | 65 | 65 | 60 | 66 | 58 | 69 | 74 | 70 |
| Rep-Dem gap | D+6 | D+9 | $R+10$ R | R+18 | $R+8$ | D+14 | D+13 | D+28 | $D+27$ | R+10 | $R+1$ | $R+2$ | $R+3$ | $D+47$ |

Source: Survey conducted March 13-27, 2017. For dates of other surveys, see Methodology.
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It is not unusual for Americans who align with the party in control of the presidency to be somewhat less likely to support the watchdog role (as Republicans are now). For instance, in prior, phone-based surveys conducted by Pew Research Center, Democrats were more likely to express support for the news media's watchdog role during the George W. Bush administration, while Republicans were somewhat more likely to hold this view during Bill Clinton's presidency and in the first year of Barack Obama's administration. (There was no noticeable partisan divide later in Obama's presidency, after the GOP won control of Congress.) Still, the current gap is far wider than at any prior point over the past three decades that the Center has been tracking this trend. Indeed, the largest gap in past polling was 28 percentage points in 2005, at the beginning of George W. Bush's second term in office. While phone surveys show some different response patterns from web-based surveys (as the current and the 2016 polls are), the gap in 2017 is so large that, even if mode effects were taken into account, it would still be the largest in the Center's history of polling on this question. ${ }^{3}$

[^3]
## Partisan divide also apparent in perceived fairness of news media

When it comes to the perceived fairness of the news media, a strong majority of Americans continue to say news organizations tend to favor one side in presenting news on political and social issues: $72 \%$, on par with the $74 \%$ in 2016. Only a little over a quarter, on the other hand, say they deal fairly with all sides.

But the differences between Democrats and Republicans have grown wider over the last year.

Now, roughly half of Democrats say the news media tend to favor one side (53\%), down from nearly two-thirds (64\%) a year ago. The views of liberal Democrats in particular have shifted: $53 \%$ say the news media favor one side, a 20-percentage-point decline from 2016 (73\%). Moderate and conservative Democrats showed no measurable movement.

Republicans, on the other hand, overwhelmingly think news organizations tend to favor one side (87\%), in line with their 2016 view. Neither conservative Republicans nor moderate and liberal Republicans showed any movement.

Pew Research Center's long trend of phone surveys on this question (which are not exact comparisons with the current and 2016 webbased surveys due to the potential for small mode effects) reveals that Republicans have consistently been more likely than Democrats to say the news media favor one side in their

## Sense that news media favor one side remains strong ...

\% of U.S. adults who think news organizations $\qquad$ when presenting the news on political and social issues

... but a larger partisan gap emerges
\% of U.S. adults who think news organizations tend to favor one side when presenting the news on political and social issues

political coverage. Still, with the exception of the end of the George W. Bush administration in 2007, the current gap is far wider than at any other point in the trend.

## Republicans consistently more likely to say news media favor one side

$\%$ of U.S. adults who say that news organizations tend to favor one side when presenting the news on political and social issues

|  | Phone surveys |  |  |  |  |  |  |  |  |  | Web surveys |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reagan <br> 1985 | Bush Sr.$1989$ | $\begin{gathered} \text { Clinton } \\ 1997 \end{gathered}$ | George W. Bush |  |  |  | Obama |  |  | Obama 2016 | Trump 2017 |
|  |  |  |  | 2001 | 2003 | 2005 | 2007 | 2009 | 2011 | 2013 |  |  |
| Republican | 60\% | 71\% | 77\% | 70\% | 73\% | 83\% | 81\% | 84\% | 85\% | 81\% | 84\% | 87\% |
| Democrat | 48 | 62 | 58 | 62 | 60 | 66 | 54 | 67 | 70 | 69 | 64 | 53 |
| Independent | 52 | 71 | 69 | 69 | 69 | 70 | 68 | 73 | 79 | 79 | 75 | 73 |
| Rep-Dem gap | $R+12$ | $R+9$ | $R+19$ | $R+8$ | $R+13$ | $R+17$ | $R+27$ | $R+17$ | $R+15$ | $R+12$ | $R+20$ | $R+34$ |

Source: Survey conducted March 13-27, 2017. For dates of other surveys, see Methodology.
"Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"

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## Trust in news organizations divides on party lines; trust in social media very low for both parties

The new survey also finds growing partisan differences in the level of trust Americans have in the information coming from national news organizations.

As in 2016, few Americans express high levels of trust in news they get from professional news organizations or from their social connections. Just one-fifth of adults say they trust information they get from national news organizations "a lot." Slightly more ( $25 \%$ ) say this of news from local news organizations, while slightly fewer (15\%) place a lot of trust in the information they get from friends and family.

Lower than all three is social media. Even as we know Americans rely heavily on social media for their news - which is often at least partly filled by posts from friends and family they continue to have very low trust in information from social networking sites. Just $5 \%$ of web-using U.S. adults have a lot of trust in the information they get there, nearly identical to the $4 \%$ who said so in 2016.

## Americans express only moderate trust in most news source types ...

\% of U.S. adults who trust the information from ...
National news orgs


Local news orgs


Friends and family

... and continue to have much lower trust in social media
\% of web-using U.S. adults who trust the information from ...

## Social media <br> 

Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
"Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"

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Among these four sources, trust of national news organizations has the largest partisan divide, and it grew substantially since 2016. Roughly a third of Democrats (34\%) express a lot of trust in news they get from national news organizations, compared with just 11\% of Republicans, a 23-point gap. In 2016, Democrats also reported higher rates of trust in the national news media, but the difference was more modest ( $27 \%$ compared with $15 \%$ among Republicans).

A party divide also exists in trust of local media, though to a lesser degree and without a sizable change in the party gap. About a third (36\%) of Democrats trust local news media a lot, compared with nearly a quarter ( $24 \%$ ) of Republicans - a 12point gap. (Independents stayed roughly the same on both questions from 2016 to 2017.)

## Partisan gap in trust of national media widens

\% of U.S. adults who trust the information they get from national news organizations a lot


Note: Independents not shown.
Source: Surveys conducted March 13-27,
2017, and Jan. 12-Feb. 8, 2016.
"Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"

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## Democrats more likely than Republicans to give high job approval of national news organizations; more agreement on ratings of local news organizations

Similar to the level of trust in national news organizations, just 21\% of Americans say the national news media do very well at keeping them informed. About half (54\%) say they do fairly well, while the remainder say they do their job not too well (20\%) or not well at all (4\%).

These figures overall are consistent with 2016 but there is now some distance between the parties. A third of Democrats now say the national media do very well at informing them, compared with only $18 \%$ of Republicans who say the same, a 15-percentage-point gap. (There was no significant difference between the parties in 2016.) And it is driven by older members of both parties. The percentage of Republicans ages 50 and older that give the national news media top marks declined by 10 points from 2016 to 2017; among Democrats of this age group, approval rose 11 percentage points.

When it comes to local news media, the partisan split is much smaller and unchanged from 2016. Overall, $23 \%$ of adults say local news organizations do very well at keeping them informed. That sentiment is expressed by $29 \%$ of Democrats, only slightly higher than the $22 \%$ of Republicans who say so, with each party's figures little changed since 2016 ( $21 \%$ overall, $25 \%$ of Democrats and 22\% of Republicans).

. but Democrats now more likely to say this than Republicans
\% of U.S. adults who say that national news media do very well/fairly well at keeping them informed


Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
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## 2. Interest in national news increases sharply among Democrats

Partisan differences are evident not just in Americans' news attitudes but also in their news practices.

Interest in national news increased over the past year, with four-in-ten Americans now saying they very closely follow national news, compared with a third in 2016. The growth occurred almost solely among Democrats, whose rate of interest jumped 16 points from $33 \%$ then to $49 \%$ today.

And it is older rather than younger Democrats who are paying closer attention. Sharp increases occurred among both Democrats ages 35 to 49 (from $26 \%$ who followed national news very closely in 2016 to $44 \%$ in 2017) and Democrats 50 and older (from 41\% in 2016 to $63 \%$ in 2017), while there was no significant change among Democrats ages 18 to 34 .

The heightened overall interest in national news does not carry through to local,

## Higher interest in national news driven by Democrats

\% of U.S. adults who very closely follow national news
Total


Republican


Democrat


Independent


Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
"Americans" Attitudes About the News Media Deeply Divided Along Partisan Lines"
PEW RESEARCH CENTER neighborhood or international news. Interest in local news actually saw a slight decline ( $33 \%$ follow local news very closely, compared with $37 \%$ in 2016) while interest in international and neighborhood did not change significantly. There were also no party-line changes here other than among independents whose interest in local news fell 9 points from 2016 ( $35 \%$ saying they very closely follow local news) to 2017 (26\%). (Topline numbers available here and party breakdowns can be found in the detailed tables.)

## Use of mobile devices for news continues to grow

Today, fully $45 \%$ of U.S. adults often get news on a mobile device. That is up from $36 \%$ in 2016 and $21 \%$ in 2013. The use of desktop or laptop computers for news remains steady, with $31 \%$ saying they do so often.

In all, $85 \%$ of Americans ever get news on a mobile device, the same proportion who do so on a desktop computer. And, among those who get news both ways, mobile devices are increasingly preferred. Nearly two-thirds (65\%) of U.S. adults who get news on both mobile and desktop prefer mobile. This is up from $56 \%$ in 2016. (The question was not asked in 2013.)

This increase in mobile news use occurred only among Democrats: While 37\% of Democrats said they got news often on mobile devices in $2016,52 \%$ say so today - a 15 -point increase. (The gains here were not due to the fact that Democrats tend to be younger than Republicans; in fact, the largest gains were seen among Democrats 50 and older.)

Preference for mobile over desktop grew equally among both Democrats and Republicans.

## Use of mobile devices for news continues to grow

\% of U.S. adults who get news from ...


## Of those who get news on both desktop and mobile, most prefer mobile

$\%$ of those who get news on both desktop and mobile who prefer mobile


Source: Survey conducted March 13-27, 2017.
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## News organizations are a larger part of online news consumption, especially among Democrats

To get a better sense of the flow of news online, we asked those who ever get news on a digital device (whether on a desktop computer or mobile device) how often they get digital news from news organizations, from people they are close with and from people they are not close with.

Among the three, news organizations sit at the top as a frequent source for online news and also experienced the largest increase from 2016.

Nearly half of digital news users (45\%) often get news from news organizations, up from $36 \%$ in 2016. As with interest in national news, this increase is driven primarily by Democrats (55\% often get news this way today, up from $41 \%$ in 2016). No significant shifts occurred among Republicans or independents.

The share of online news consumers who often get news there from people they know well remained roughly the same as it was last year ( $16 \%$ today, $15 \%$ in 2016), including within both political parties. And there was only a small change in the proportion of Americans who say they often get news from people they don't know well: $9 \%$ today compared with $6 \%$ in 2016, with small growth across Republicans, Democrats and independents. (Topline numbers are available here and party breakdowns can be found in the detailed tables.)

Online news consumers were next asked to rate the accuracy of the news they get from each of those three types of sources (news organizations, people you know well and people you don't
know well). Democrats, who as noted are turning to news organizations online at higher rates than Republicans, also give these outlets higher marks for accuracy. A third of digital-news-using Democrats who turn to news organizations for online news rate this news as very accurate, compared with $8 \%$ of Republicans who get online news that way. ${ }^{4}$ There was also a wide gap in 2016, though not to the same degree ( $22 \%$ of Democrats who got news online from these sources versus 10\% of Republicans). Republicans and Democrats did not differ in their accuracy ratings of the other two source types. Overall, among those who get news from each source, there were no significant year-over-year changes in accuracy ratings (full data available in the topline).

The survey also asked about the degree of balance in the political news Americans get from family and friends online: Does it represent just one side, or multiple sides? Overall, $40 \%$ of Americans say their social circle posts primarily one-sided news. This represents a small rise from 2016, when $35 \%$ said this, with Republicans and Democrats equally likely to

## Four-in-ten say political news from friends and family online represents one side

$\%$ of U.S. adult online news consumers who think that the news their friends and family post or send online about political and social issues ...


Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
"Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"
PEW RESEARCH CENTER say this both years.

All in all, then, news from one's personal circle remains one area in which Democrats and Republicans largely agree and which saw little year-to-year change.

[^4]
## In judging the trustworthiness of a story, Americans take a variety of considerations into account

Among four possible considerations individuals could take into account when deciding whether or not a story is trustworthy, each has at least some impact among sizeable majorities of Americans. Two of the four, however, stand out as being more likely to have a large impact. About half of U.S. adults say the sources the story cites (51\%) and the story's publisher (48\%) have "a large impact" on trust. Three-in-ten say their gut instinct about the story has a large impact, while about a quarter (26\%) say they look to the person who shared the story as a major factor in determining whether they trust it.

## Several factors have an impact on perceived trustworthiness of news stories

\% of U.S. adults who say each has ___ on whether they think a news story is trustworthy


Note: "No answer" not shown.
Source: Survey conducted March 13-27, 2017.
"Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"
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Democrats are more likely to give the sources a story cites a lot of weight in judging its trustworthiness (58\%, compared with $48 \%$ of Republicans) and the same holds true for what news organization publishes the story ( $56 \%$, versus $47 \%$ of Republicans). Both parties, however, have these two factors at the top of their lists. On the other hand, Republicans are more likely than Democrats to cite their gut instinct: About four-in-ten Republicans (38\%) say this has a large impact, compared with about a quarter of Democrats (26\%). Republicans rank "gut instinct" higher than the person who shared the story, while Democrats cite both as large impacts at roughly the same rate.

Other data add nuance to these findings and suggest that who shares the story might sometimes be a larger factor in assessing accuracy than it appears here. Previous studies have shown that online
news consumers are more likely to take a follow-up action (such as searching for more information) when a news story comes from a friend or family member than when it comes directly from a news organization, and that friends' recommendations play a larger role than news outlets' reputations in motivating someone to click on a link to a news story on Facebook.

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## Methodology

The American Trends Panel (ATP), created by Pew Research Center, is a nationally representative panel of randomly selected U.S. adults who participate via monthly self-administered web surveys. Panelists were recruited from landline and cellphone random-digit-dial surveys. Panelists who do not have internet access are provided with a tablet and wireless internet connection. The panel is being managed by Abt SRBI.

Data in this report are drawn from the panel wave conducted March 13-27, 2017, among 4,151 respondents. The margin of sampling error for the full sample of 4,151 respondents is plus or minus 2.7 percentage points.

Members of the American Trends Panel were recruited from two large, national landline and cellphone random-digit-dial (RDD) surveys conducted in English and Spanish. At the end of each survey, respondents were invited to join the panel. The first group of panelists was recruited from the 2014 Political Polarization and Typology Survey, conducted Jan. 23 to March 16, 2014. Of the 10,013 adults interviewed, 9,809 were invited to take part in the panel and a total of 5,338 agreed to participate. 5 The second group of panelists was recruited from the 2015 Survey on Government, conducted Aug. 27 to Oct. 4, 2015. Of the 6,004 adults interviewed, all were invited to join the panel, and 2,976 agreed to participate. ${ }^{6}$

The ATP data were weighted in a multi-step process that begins with a base weight incorporating the respondents' original survey selection probability and the fact that in 2014 some panelists were subsampled for invitation to the panel. Next, an adjustment was made for the fact that the propensity to join the panel and remain an active panelist varied across different groups in the sample. The final step in the weighting uses an iterative technique that aligns the sample to population benchmarks on a number of dimensions. Gender, age, education, race, Hispanic origin and region parameters come from the U.S. Census Bureau's 2015 American Community Survey. The county-level population density parameter (deciles) comes from the 2010 U.S. Decennial Census. The telephone service benchmark comes from the January-June 2016 National Health Interview Survey and is projected to 2017. The volunteerism benchmark comes from the 2015 Current Population Survey Volunteer Supplement. The party affiliation benchmark is the average of the three most recent Pew Research Center general public telephone surveys. The Internet

[^5]access benchmark comes from the 2015 Pew Survey on Government. Respondents who did not previously have internet access are treated as not having internet access for weighting purposes. Sampling errors and statistical tests of significance take into account the effect of weighting. Interviews are conducted in both English and Spanish, but the Hispanic sample in the American Trends Panel is predominantly native born and English speaking.

The following table shows the unweighted sample sizes and the error attributable to sampling that would be expected at the $95 \%$ level of confidence for different groups in the survey:

| Group | Unweighted <br> sample size | Plus or minus ... |
| :--- | :---: | :---: |
| Total sample | 4,151 | 2.7 percentage points |
| Those who get news on a <br> mobile device or <br> desktop/laptop computer | 4,038 |  |
| Republicans | 1,080 | 2.7 percentage points |
| Democrats | 1,472 | 5.2 percentage points |
| Independents | 1,193 | 4.5 percentage points |

Sample sizes and sampling errors for other subgroups are available upon request.

In addition to sampling error, one should bear in mind that question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of opinion polls.

The March 2017 wave had a response rate of 8o\% (4,151 responses among 5,177 individuals in the panel). Taking account of the combined, weighted response rate for the recruitment surveys (10.0\%) and attrition from panel members who were removed at their request or for inactivity, the cumulative response rate for the wave is $2.6 \% .{ }^{7}$

The following table shows the dates for the phone trends for the watchdog and bias questions.

[^6]| Question | Dates |
| :---: | :---: |
| Some people think that by criticizing leaders, news organizations keep political leaders from doing their job. Others think that such criticism is worth it because it keeps political leaders from doing things that should not be done. Which position is closer to your opinion? | July 17-21, 2013 |
|  | July 20-24, 2011 |
|  | July 2009 |
|  | July 2007 |
|  | June 2005 |
|  | Early July 2003 |
|  | Early September 2001 |
|  | February 1999 |
|  | Early February 1998 |
|  | Late January 1994 |
|  | August 1989 |
|  | July 1985 |
| In presenting the news dealing with political and social issues, do you think that news organizations deal fairly with all sides, or do they tend to favor one side? | July 17-21, 2013 |
|  | July 20-24, 2011 |
|  | July 2009 |
|  | July 2007 |
|  | June 2005 |
|  | Early July 2003 |
|  | Early September 2001 |
|  | February 1997 |
|  | August 1989 |
|  | July 1985 |

[^7]
## Appendix A: Detailed tables

## Interest in news

\% of U.S. adults who very closely follow ...
20162017
\%
\%
National news

|  | Republican | 42 | 42 |
| ---: | ---: | ---: | ---: |
| Local news | Democrat | 33 | 49 |
|  | Independent | 32 | 35 |
|  |  |  |  |
|  | Republican | 38 | 37 |
|  | Democrat | 41 | 41 |
|  | Independent | 35 | 26 |

News about your neighborhood

| Republican | 36 | 31 |
| ---: | :--- | :--- |
| Democrat | 34 | 35 |
| Independent | 32 | 26 |

International news
Republican 2319

Democrat 1920
Independent 1818

Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
"Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"

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## Desktop and mobile news use

$\%$ of U.S. adults who often get news ...
20162017
\%
\%
On a desktop or laptop
computer

| Republican | 34 | 31 |
| ---: | :--- | :--- |
| Democrat | 30 | 31 |
| Independent | 35 | 34 |


| On a mobile device (such as a <br> smartphone or tablet) |  |  |
| ---: | ---: | ---: |
| Republican | 36 | 40 |
| Democrat | 37 | 52 |
| Independent | 36 | 41 |

[^8]PEW RESEARCH CENTER

## Desktop and mobile news use preference

Of those who get news on both a desktop/laptop
computer and a mobile device, \% who prefer a ...

|  | $\mathbf{2 0 1 6}$ | $\mathbf{2 0 1 7}$ |
| ---: | :---: | :---: |
| Desktop or laptop computer | $\%$ | $\%$ |
| Republican | 46 | 38 |
| Democrat | 40 | 30 |
| Independent | 43 | 38 |

Mobile device (such as a smartphone or tablet)

| Republican | 52 | 62 |
| ---: | :--- | :--- |
| Democrat | 57 | 68 |
| Independent | 55 | 59 |

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# Job approval of national and local media 



## Trust in the news media

\% of U.S. adults who trust the information they get from
$\qquad$ a lot

|  | $\mathbf{2 0 1 6}$ |
| ---: | :---: | :---: |
| $\%$ | $\mathbf{2 0 1 7}$ |
| $\%$ |  |

Friends, family, and acquaintances

| Republican | 16 | 18 |
| ---: | :--- | :--- |
| Democrat | 16 | 13 |
| Independent | 11 | 14 |

Social networking sites,
such as Facebook and Twitter

| Republican | 2 | 3 |
| ---: | :--- | :--- |
| Democrat | 5 | 6 |
| Independent | 5 | 5 |

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## Views of the watchdog role of the media

$\%$ of U.S. adults who think that news media criticism of political leaders ...

| 2016 | 2017 |
| :---: | :---: |
| $\%$ | $\%$ |

Keeps political leaders from
doing things that shouldn't be
done

| Republican | 77 | 42 |
| ---: | :--- | :--- |
| Democrat | 74 | 89 |
| Independent | 74 | 70 |

Keeps political leaders from doing their job

| Republican | 20 | 56 |
| ---: | :---: | :---: |
| Democrat | 22 | 9 |
| Independent | 23 | 29 |

[^11]PEW RESEARCH CENTER

## Views of media bias

\% of U.S. adults who think news organizations when presenting the news on political and social issues

|  | $\mathbf{2 0 1 6}$ <br> $\%$ | $\mathbf{2 0 1 7}$ <br> $\%$ |
| ---: | :---: | :---: |
| Tend to favor one side |  |  |
| Republican | 84 | 87 |
| Democrat | 64 | 53 |
| Independent | 75 | 73 |
| Deal fairly with all sides |  |  |
| Republican | 15 | 13 |
| Democrat | 32 | 46 |
| Independent | 23 | 27 |

[^12]
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## Factors in perceived trustworthiness of news stories

$\%$ of U.S. adults who say each has "a large impact" on whether they think a news story is trustworthy

|  | Republican <br> $\%$ | Democrat <br> $\%$ | Independent <br> $\%$ |
| :---: | :---: | :---: | :---: |
| The sources the story cites | 48 | 58 | 48 |
| The news organization that <br> publishes the story | 47 | 56 | 45 |
| My gut instinct about the story | 38 | 26 | 29 |
| The person, if any, who shares <br> the story with me | 28 | 28 | 22 |

Source: Survey conducted March 13-27, 2017.
"Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"

## Online news sources

Of those who get news on a mobile device or desktop/ laptop computer, \% who often get online news from ...

|  | 2016 | 2017 |
| :---: | :---: | :---: |
|  | \% | \% |
| News organizations |  |  |
| Republican | 37 | 43 |
| Democrat | 41 | 55 |
| Independent | 35 | 40 |
| People you are close with |  |  |
| Republican | 13 | 16 |
| Democrat | 16 | 20 |
| Independent | 16 | 13 |
| People you are not particularly close with |  |  |
| Republican | 4 | 8 |
| Democrat | 6 | 11 |
| Independent | 5 | 9 |

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## Accuracy of online news sources

Of those who get news online from each, \% who say that the news they get from $\qquad$ is very accurate

|  | 2016 | 2017 |
| :---: | :---: | :---: |
|  | \% | \% |
| News organizations |  |  |
| Republican | 10 | 8 |
| Democrat | 22 | 33 |
| Independent | 13 | 14 |
| People you are close with |  |  |
| Republican | 8 | 7 |
| Democrat | 8 | 9 |
| Independent | 6 | 5 |
| People you are not particularly close with |  |  |
| Republican | 1 | 2 |
| Democrat | 3 | 2 |
| Independent | 2 | 3 |

Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8,
2016.
"Americans' Attitudes About the News Media Deeply Divided Along
Partisan Lines"
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## Perception of bias of news from friends and family online

\% of online news consumers who think that the news their friends, family and acquaintances post or send online about political and social issues ...

| 2016 | 2017 |
| :---: | :---: |
| $\%$ | $\%$ |

Represents just one side

| Republican | 37 | 40 |
| ---: | ---: | ---: |
| Democrat | 36 | 40 |
| Independent | 32 | 40 |
| Represents more than one side |  |  |
| Republican | 31 | 27 |
| Democrat | 32 | 31 |
| Independent | 33 | 28 |
| They don't send me news about <br> political and social issues <br> Republican | 31 | 32 |
| Democrat | 30 | 29 |
| Independent | 35 | 31 |

Note: Refused/Don't know responses not shown.
Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
"Americans' Attitudes About the News Media Deeply Divided Along
Partisan Lines"
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## Topline questionnaire

# 2017 PEW RESEARCH CENTER'S AMERICAN TRENDS PANEL WAVE 25 MARCH <br> FINAL TOPLINE <br> March 13 - March 27, 2017 <br> TOTAL $\mathbf{N}=\mathbf{4 , 1 5 1}{ }^{8}$ 



Thinking about news (by news we mean information about events and issues that involve more than just your friends and family), how often do you get news... [RANDOMIZE]

|  | Hardly |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Often | Sometimes | ever | Never | No answer |
| a. On a desktop or laptop computer |  |  |  |  |  |
| Mar 13-Mar 27,2017 | 31 | 34 | 20 | 15 | * |
| Jan 12-Feb 8, 2016 | 33 | 30 | 16 | 21 | * |
| Aug 21-Sep 2, 2013 | 35 | 30 | 17 | 18 | * |
| b. On a mobile device (such as a smartphone or tablet) |  |  |  |  |  |
| Mar 13-Mar 27, 2017 | 45 | 29 | 10 | 15 | * |
| Jan 12-Feb 8, 2016 | 36 | 24 | 12 | 28 | * |
| Aug 21-Sep 2, 2013 | 21 | 19 | 13 | 46 | * |

[^14]ASK IF GETS NEWS ON BOTH COMPUTER AND MOBILE DEVICE (NEWS_DEVICEa=1-3 \& NEWS_DEVICEb=1-3) [ $\mathrm{N}=3,402$ ]:
NEWSDIGPREF Do you prefer to get your news...

| Mar 13-Mar 27 |  | Jan 12-Feb 8 |
| :---: | :--- | :---: |
| $\frac{2017}{34}$ | On a desktop or laptop computer | $\frac{2016}{42}$ |
| 65 | On a mobile device (such as a smartphone or | 56 |
|  | tablet) |  |
| 2 | No answer | 2 |

RANDOMIZE WHETHER LOCALMEDIA_JOB AND NATLMEDIA_JOB ARE ASKED FIRST

## ASK ALL:

LOCALMEDIA_JOB Regardless of how closely you follow news about YOUR LOCAL COMMUNITY, how well do the LOCAL news media keep you informed of the most important local stories of the day?

Mar 13-Mar 27
$\underline{2017}$
23
55
18
Not at all well

* No answer

Very well
Fairly well

Jan 12-Feb 8
$\underline{2016}$
21 54
Not too well 18
6
No answer 1

\section*{RANDOMIZE WHETHER LOCALMEDIA_JOB AND NATLMEDIA_JOB ARE ASKED FIRST ASK ALL: <br> | NATLMEDIA_JOB | Regardless of how closely you follow NATIONAL NEWS, how well do the |
| :--- | :--- |
|  | NATIONAL news media keep you informed of the most important national stories |
|  | of the day? |}

4 Not at all well 5

* No answer 1

Mar 13-Mar 27 $\underline{2017}$ 21 $54 \quad$ Fairly well Not too well

Jan 12-Feb 8
$\underline{2016}$
23
54
17

ASK ALL:
GROUP_TRUST How much, if at all, do you trust the information you get from...?
a. National news organizations

Mar 13-Mar 27, 2017
Jan 12-Feb 8, 2016 [ $\mathrm{N}=4,654$ ]

| A lot | Some | Not too <br> much | Not at all | No <br> answer |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 20 | 52 | 22 | 6 | $*$ |
| 18 | 59 | 18 | 6 | $*$ |

b. Local news organizations

Mar 13-Mar 27,2017
$25 \quad 60$
12
14
2
*
Jan 12-Feb 8, 2016 [ $N=4,654]$
22
60
3
1
c. Friends, family, and
acquaintances
Mar 13-Mar 27, 2017
Jan 12-Feb 8, 2016 [ $N=4,654]$
15
61
213
3
3
d. Social networking sites, such as

Facebook and Twitter

| Mar 13-Mar 27, 2017 | 5 | 30 | 40 | 25 | $*$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Jan 12-Feb 8, $2016^{9}$ | 4 | 30 | 33 | 32 | 1 |

## RANDOMIZE WATCHDOG_1 \& WATCHDOG_3

ASK ALL:
WATCHDOG_1
Some people think that by criticizing leaders, news organizations keep political leaders from doing their job. Others think that such criticism is worth it because it keeps political leaders from doing things that should not be done. Which position is closer to your opinion?

| Mar 13-Mar 27 |  | Jan 12-Feb 8 |
| :---: | :--- | :---: |
| $\frac{2017}{28}$ | Keep political leaders from doing their job <br> 70 | Keep political leaders from doing things that <br> shouldn't be done <br> No answer |

[^15]```
RANDOMIZE WATCHDOG_1 & WATCHDOG_3
ASK ALL:
WATCHDOG_3 In presenting the news dealing with political and social issues, do you think that
    news organizations deal fairly with all sides, or do they tend to favor one side?
    Mar 13-Mar 27
Jan 12-Feb 8
        2017
        28
        Deal fairly with all sides
        2016
        72
            Tend to favor one side
        7
        74
        *
    No answer
        3
```


## ASK ALL:

STORYTRUST How much impact does each of the following have on whether you think a news story is trustworthy? [RANDOMIZE]


Now we are going to ask you some questions about the news you get online, whether on a computer, phone, or tablet. Again, by news we mean information about events and issues that involve more than just your friends or family.

ASK IF GETS NEWS DIGITALLY (NEWS_DEVICEa=1-3 OR NEWS_DEVICEb=1-3) [N=4,038]: NEWS_SOURCE How often do you get news online from... [RANDOMIZE]
a. People that you are close with

Mar 13-Mar 27, 2017
Jan 12-Feb 8, 2016

## Often

16
15

Sometimes
54 54

Hardly
ever

$$
24
$$

$$
24
$$

Never
No answer

$$
6
$$

6
*
*
b. People you are not particularly close with

| Mar 13-Mar 27, 2017 | 9 | 32 | 43 | 16 | $*$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Jan 12-Feb 8 2016 | 6 | 28 | 41 | 25 | $*$ |
|  |  |  |  |  |  |
| organizations |  |  |  |  |  |
| Mar 13-Mar 27, 2017 | 45 | 39 | 12 | 4 | $*$ |
| Jan 12-Feb 8, 2016 | 36 | 40 | 16 | 7 | 1 |

36

40

## ASK IF AT LEAST HARDLY EVER TO AT LEAST 1 ITEM IN NEWS_SOURCE (NEWS_SOURCEa-c=1-3); SHOW ONLY THOSE AT LEAST HARDLY EVER IN NEWS_SOURCE (NEWS_SOURCEa-c=1-3): <br> NEWSACC How accurate, do you think, is the news posted online by... [KEEP IN SAME ORDER AS NEWS_SOURCE]

a. People that you are close with Mar 13-Mar 27, 2017 [ $N=3,846$ ]
Jan 12-Feb 8, 2016 [ $N=4,045$ ]
b. People you are not particularly close with

| Mar 13-Mar 27, 2017 <br> $[N=3,340]$ | 2 | 49 | 43 | 5 | 1 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Jan 12-Feb 8 2016 <br> $[N=3,370]$ | 2 | 49 | 42 | 4 | 2 |
| rganizations <br> Mar 13-Mar 27, 2017 <br> $[N=3,929]$ <br> Jan 12-Feb 8, 2016 <br> $[N=4,040]$ | 18 | 62 | 18 | 2 | 1 |

ASK IF GETS NEWS DIGITALLY (NEWS_DEVICEa=1-3 OR NEWS_DEVICEb=1-3) [N=4,038]: DIGWDOG_3

Thinking about the news that your friends, family and acquaintances post or send you online about political and social issues, overall, do you think the mix of news you get from them... [RANDOMIZE 1 \& 2; KEEP 3 LAST]

Mar 13-Mar 27
$\underline{2017}$ 40 29
31 They don't send me news about political and social issues
No answer
Represents just one side

Jan 12-Feb 8
$\underline{2016}$ 35 31

33

1


[^0]:    Note: Dotted line indicates a change in mode. Polls from 1985-2013 were conducted via phone. In 2016 and 2017, the polls were conducted on the American Trends Panel, which is online.
    Source: Survey conducted March 13-27, 2017. For dates of other surveys, see Methodology. "Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"

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[^1]:    1 In 2016, a small number of respondents took the survey by mail. For more on mode effects, see our 2015 report "From Telephone to the
    Web: The Challenge of Mode of Interview Effects in Public Opinion Polls."

[^2]:    2 The question asked respondents to choose between two statements: "By criticizing leaders, news organizations keep political leaders from doing their job" and "such criticism is worth it because it keeps political leaders from doing things that should not be done."

[^3]:    ${ }^{3}$ For this particular question, one obvious mode difference is in the share of U.S. adults saying "don't know" or refusing to answer the question. On the phone, respondents could volunteer a "don't know" response to this question, and between $6 \%$ and $17 \%$ of respondents did so each time. On the web, however, respondents could only skip the question, and few did: $4 \%$ in 2016 , and $2 \%$ in 2017 . If the web surveys were administered by phone, we could have fewer respondents endorsing the watchdog role because more would be saying "don't know." However, there is no year of the phone poll when the gap would be more than 30 points, even when taking out the "don't know" responses. As such, it is likely the 47-point gap in 2017 is still the largest.

[^4]:    ${ }^{4}$ While more Democrats than Republicans get news online from news organizations, only those who use each online source type were asked to assess its accuracy.

[^5]:    ${ }^{5}$ When data collection for the 2014 Political Polarization and Typology Survey began, non-internet users were subsampled at a rate of $25 \%$, but a decision was made shortly thereafter to invite all non-internet users to join. In total, $83 \%$ of non-internet users were invited to join the panel.
    ${ }^{6}$ Respondents to the 2014 Political Polarization and Typology Survey who indicated that they are internet users but refused to provide an email address were initially permitted to participate in the American Trends Panel by mail but were no longer permitted to join the panel after Feb.6, 2014. Internet users from the 2015 Survey on Government who refused to provide an email address were not permitted to join the panel.

[^6]:    ${ }^{7}$ Approximately once per year, panelists who have not participated in multiple consecutive waves are removed from the panel. These cases are counted in the denominator of cumulative response rates.

[^7]:    © Pew Research Center, 2017

[^8]:    Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
    "Americans' Attitudes About the News Media Deeply Divided Along
    Partisan Lines"

[^9]:    Note: Refused/Don't know responses not shown.
    Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
    "Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"

[^10]:    Note: Trust in social media was only asked of web users in 2016 ( $\mathrm{N}=4,339$ ).
    Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
    "Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"

[^11]:    Note: Refused/Don't know responses not shown.
    Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
    "Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"

[^12]:    Note: Refused/Don't know responses not shown.
    Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
    "Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"

[^13]:    Source: Surveys conducted March 13-27, 2017, and Jan. 12-Feb. 8, 2016.
    "Americans' Attitudes About the News Media Deeply Divided Along Partisan Lines"

[^14]:    8 The Wave 25 survey was administered exclusively in web mode. The survey included $N=181$ previous mail mode panelists that were converted to web and were provided an internet-enabled tablet if necessary.

[^15]:    ${ }^{9}$ For the W14 survey GROUP_TRUSTd was asked only of web respondents

